

ACS At a Glance

In Government

For more than 35 years, ACS has delivered flexible, reliable operations for government. ACS touches millions of lives every day—on highways and in hospitals, at the courthouse and the corner store, over the phone and on the Web. By working with ACS, government agencies can transform the way they serve individuals and their communities, now and in the future.

ABOUT ACS IN GOVERNMENT

- ◆ Works in partnership with more than 1,700 client agencies at all levels of government
- ◆ Serves clients in all 50 states, the District of Columbia, Puerto Rico, and abroad
- ◆ Processes 570 million Medicaid claims each year, totaling over \$50 billion in provider payments and supporting healthcare for 35 million people
- ◆ Supports the world's largest electronic toll collection system, E-ZPass, handling \$3 billion in toll revenue each year
- ◆ Services student loans for 11 million borrowers with outstanding loans of \$160 billion
- ◆ Handles 90 percent of the nation's electronic pre-clearance of commercial vehicles
- ◆ Processes over half of the nation's child support payments, more than \$14 billion
- ◆ Serves 4 million cardholders with 24 electronic payment card programs for state & federal clients, disbursing \$7.5 billion annually
- ◆ Processes 16 million parking tickets annually for cities including Los Angeles and Boston
- ◆ Provides land records management solutions to more than 1,500 clients
- ◆ Facilitates more than 75 million online unclaimed property searches per year
- ◆ Processes 6 million medical claims annually for federal workers' compensation programs

ABOUT ACS

- ◆ #1 Best-Performing Managed Services Provider, Global Services 100
- ◆ Top 100 Most Innovative Companies, BusinessWeek
- ◆ 750 global locations in 100 countries
- ◆ More than 76,000 employees
- ◆ \$6.5 billion in annual revenue
- ◆ Fortune 500

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A **xerox**  Company

SOLUTIONS FOR TRANSPORTATION

- ◆ Electronic toll collection including open road tolling
- ◆ Public transit systems including fare collection
- ◆ On-street and off-street parking management
- ◆ Motor carrier tax and regulatory processing
- ◆ Weigh-in-motion and credential verification
- ◆ GPS-based asset management

PUBLIC SAFETY & JUSTICE SOLUTIONS

- ◆ Automated photo and radar enforcement of intersections, speed zones, and railroad crossings
- ◆ Emergency medical billing and collection
- ◆ Firehouse records software solutions
- ◆ Integrated justice and jury management
- ◆ Emergency records management & dispatch solutions

SOLUTIONS FOR HUMAN SERVICES

- ◆ Eligibility determination and case management
- ◆ Electronic payment card services for TANF, UI, SSI, child support, payroll, and more
- ◆ Customer care, including N11/311
- ◆ Time and attendance solutions
- ◆ Child support services and systems
- ◆ Citizens relief and disaster recovery

HEALTHCARE SOLUTIONS

- ◆ Healthcare program administration
- ◆ Health information exchange & electronic health records
- ◆ Care and disease management
- ◆ Health information analysis
- ◆ Eligibility and enrollment
- ◆ Fraud and abuse protection

SOLUTIONS FOR ADMINISTRATION

- ◆ Unclaimed property data management systems
- ◆ Systems integration and IT management
- ◆ Government records management
- ◆ Tax and revenue solutions
- ◆ Human resources

FEDERAL SOLUTIONS

- ◆ Business process solutions
- ◆ Healthcare solutions
- ◆ Education solutions

ACS is now a Xerox company